

Important information/ work planned in your area

The Occupier

7 July 2016

ZS/SH/Tedstone/070716

Hello

We will be replacing the water pipes in your area

The time has come for us to ensure that the water pipes in your area are working as they should be. We need to do this to make sure your water stays clean and safe for decades to come.

This is part of a wider scheme in the Whitbourne supply area to ensure that we can continue to provide you with a first class service.

Where, when and who?

We need to replace around 1.3 kilometres of water pipe on Delamere Road. In order for us to carry out this work safely, **we will need to close the road from the junction with the B4203 to the junction with The Glebe for around 6 weeks from 15th August.** Access will be maintained for residents however, this may be via a diversionary route which will be clearly signposted. DT Civil Engineering Ltd will be carrying out this work on our behalf.

This type of work can sometimes cause discoloured water in the system. This is not unusual in these circumstances. If you do experience discoloured water from your tap, please run the cold kitchen tap until this clears. It usually clears fairly quickly after running the tap for a few minutes.

Want to know more?

You'd be welcome to join us at our information event on 27th July 2016 at The Saltmarshe Village Hall, HR7 4PN where we will explain what we're doing in more detail. We'd really like to see you there. You can drop in any time between 2.30pm and 7pm.

We have also included a leaflet which has further information on discoloured water. If in the meantime you have any questions about the work please contact us on 0800 052 0130 and ask to speak with Sheena Howells or Lucy Barnett.

We know that our work can be inconvenient in the short-term. But once we're finished, the improvements will benefit the whole community.

Thanks



Sheena Howells
Regional Communications Manager